

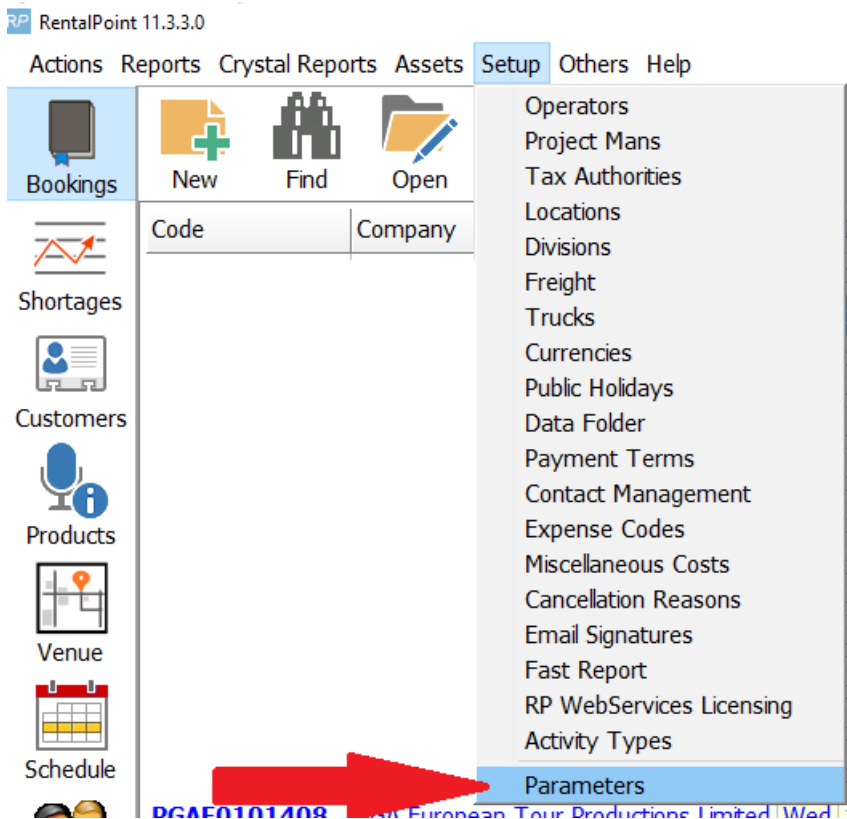
License Refresh Period

Last Modified on 16/08/2021 10:46 am EDT
















RentalPoint will refresh the record of active logins at regular intervals, based on the setting for Operational Parameter 93.

When attempting to log into RentalPoint, if you get a message that you are already logged in. Wait for up to 15mins and then try again. Once the active login list is refreshed, you will be able to login again.

To review/reset license refresh period:



Set the refresh timer as desired (remember to log out and back into RentalPoint to avail of new parameter settings)

 Company Name		 Invoicing	 Custom Printing	 Booking Hardcopy
 Pricing Setup	 Operational Setup	 Custom Viewing	 Word Processing	 Terminology
 Web and Email	 Transfers	 Crew Structure	 Barcode Tracking	 Cloud Setup

Reset Parameters license Find Close

Parameter Notes

Licensing Refresh Period

Sets the number of minutes between each refresh of the user licensing (1 to 15 minutes).
Important: Setting this number too low may impact performance as it creates additional load on the SQL server. The default is 15 minutes.

RP Enter Value ×

Licensing Refresh Period (1 to 15 minutes)

5

OK