

# RentalPoint Technician Web Calendar

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## Full Video Demo of RPWebServices for RentalPoint

This add on allows technicians to log on, view their jobs on a calendar, accept jobs, update their contact, primary and secondary skill details.

This video shows:

1. The web browser based view of the RPWebServices add on for RentalPoint desktop
2. The main RentalPoint desktop and how it interacts with the technician calendar.

## Web Browser Based View of RPWebServices for RentalPoint

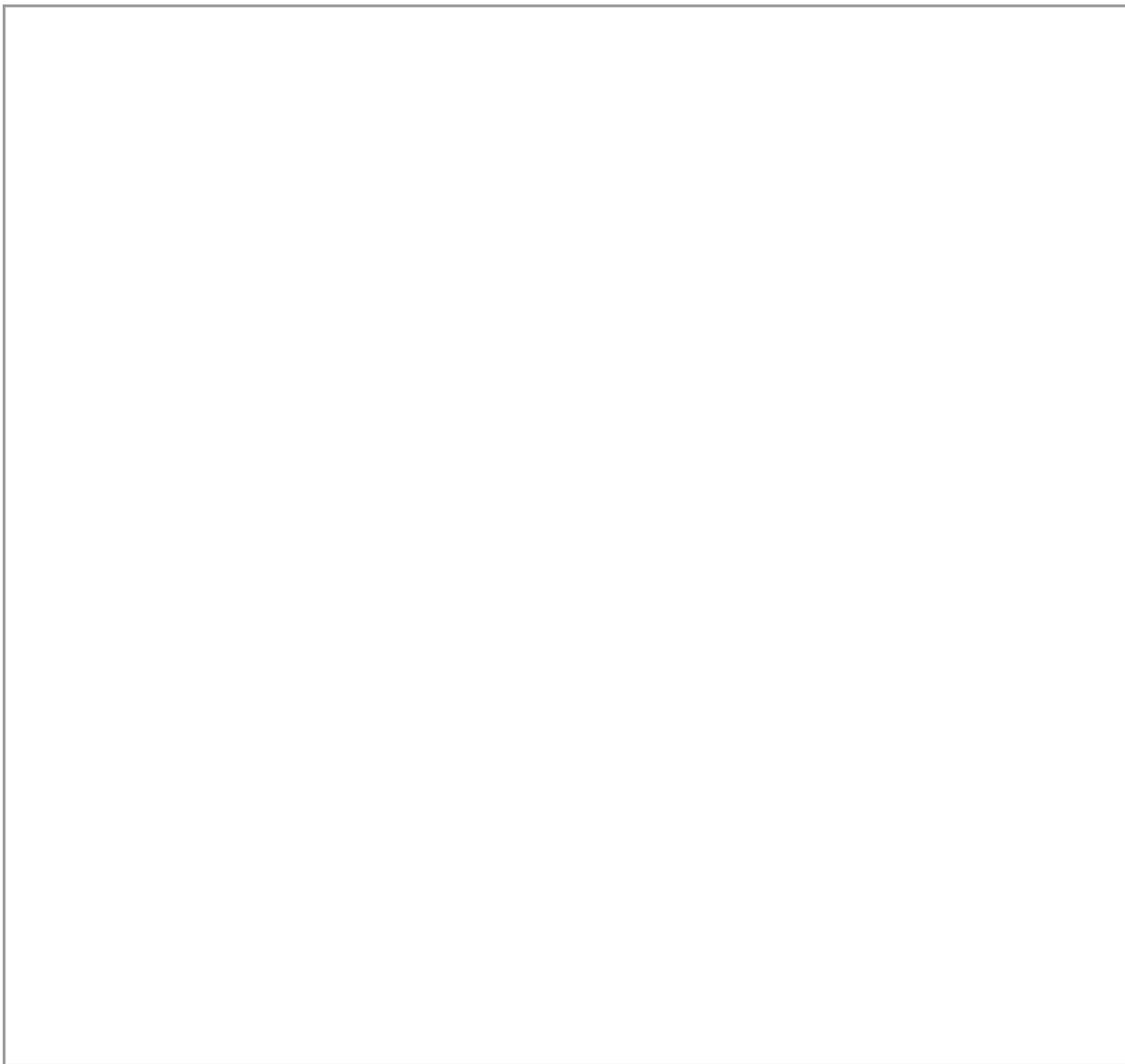
This video shows the web browser based view of the RPWebServices add on for RentalPoint desktop.

The add on allows technicians to log on, view their jobs on a calendar, accept jobs, update their contact, primary and secondary skill details.

## How to Configure RPWebServices for RentalPoint

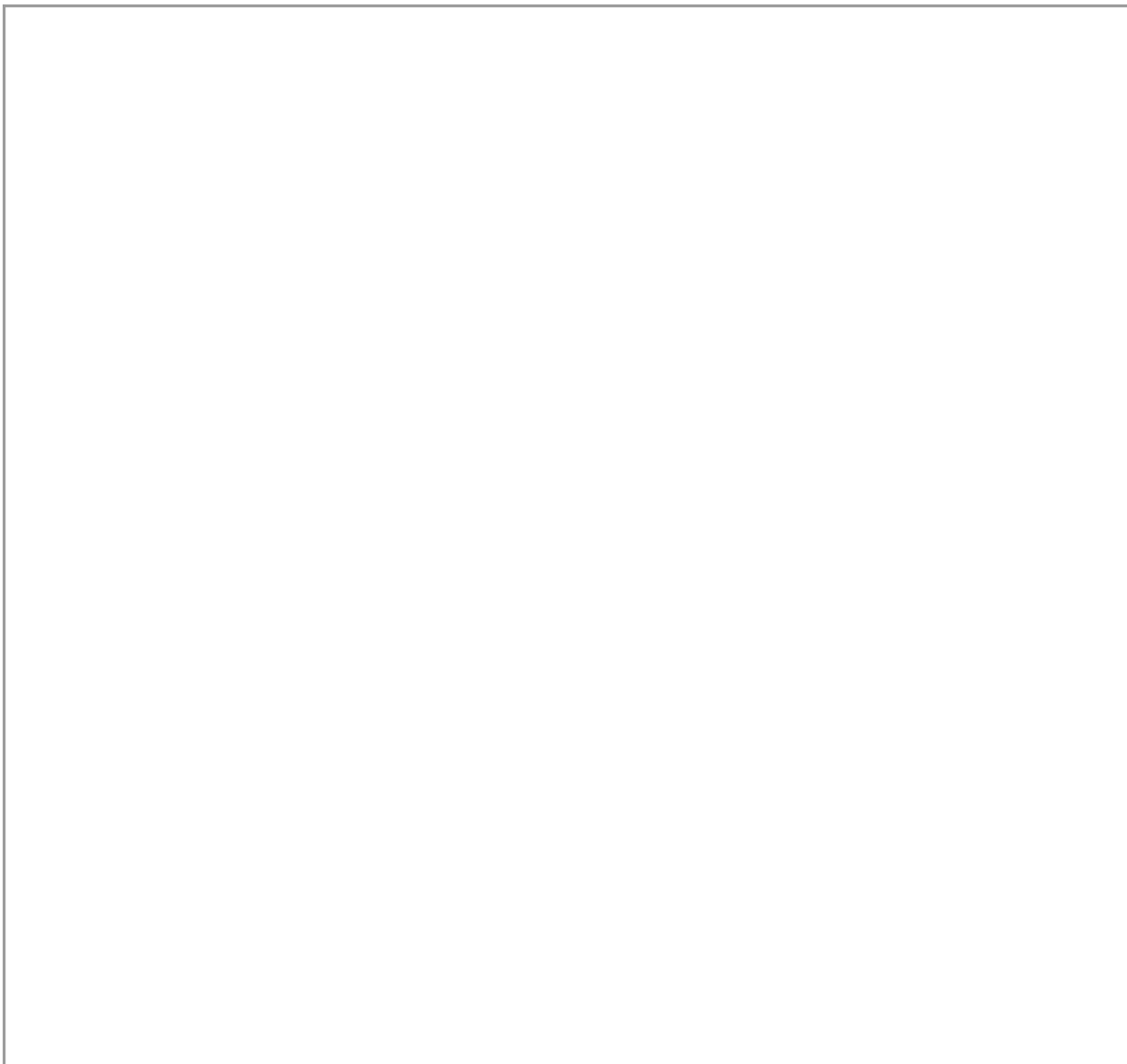
How to Configure RPWS PDF Older Windows Versions





## How to use RPWebServices for RentalPoint





## Remove Technician Duplicates

A technician is linked to a designation via tblBill. However if there are duplicate entries in tblBill for the same tech and the same designation, the system will not save the rates correctly.

A utility has been added to the DatabaseWizard util to remove duplicate entries in tblBill.

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RP

Actions Reports Crystal Reports Assets Setup **Others** Help

Bookings New Find Open

Shortages

Customers

Products

Venues

Code	Company
MYTEST00030	mytest
THISCUST00002	thiscust
MYTEST00019	mytest
THISCUST00003	thiscust
MYTEST00020	mytest
AIRPUSH00018	AIRPUSH, I
MYTEST00022	mytest
BRIST00024	BRISTOL-MYERS SQUIBB
FIK00011	Fisker Automotive Corporate Office & Headquarte
BRIST00025	BRISTOL-MYERS SQUIBB

Enter Currency Conversion Rate  
 Print Cycle billed  
 Import / Export  
 Display Log Files  
 Archiving  
 Extend License Date  
**Utilities**  
 Change Operator Ctrl+F3  
 View Current Operators  
 Operator Reports  
 Open a Second Copy Ctrl+Alt+O  
 Operator Options

Out	Date	Time	In	Date	Time
Mon	2016-08-15	09:00	Sat	2016-08-20	18:00

RentalPoint Service  
 Calendar Server  
**Database Wizard**  
 Change ALL Attachment's Document Path  
 Restore Attachments  
 Format Phone Numbers  
 Update or Fix Cash Receipt Batch No  
 Re-load Stored Procedures and Views  
 Reget Booking Grid Column Order  
 Remove Lock From Parameter Setup

RP RentalPoint Database Wizard (Version 11.0)

Find and Connect to an SQL Server Database

View Windows and SQL Troubleshooting Tips

Database Utilities Area

SQL Instances Currently Installed Refresh Instance List

Click Refresh to view list of installed SQL Instances ...

Current Configuration Information

SQL Server Version (RPBaseImage\SQLEXPRESS)	SqlServer2012 (11.0.2100.60)
.NET Framework 2.0 installed	Yes
Registry DatabaseName	v11_Database
Registry ServerName	RPBaseImage\SQLEXPRESS
RPINI.ini DatabaseName	v11_Database
RPINI.ini ServerName	RPBaseImage\SQLEXPRESS

Database Utilities Area



You are connected to database v11\_Database on server RPBaselmage\SQLEXPRESS. RentalPoint version 11.2.0.18.

Availability System

- Look for errors with items on bookings
- Look for invalid stock quantities
- Refresh rack quantities

Checkout / Return System

- Look for errors with checked out assets

Customer Utilities

- Change Customer Code

Technician Utilities

- Remove Duplicate Tech Links



Activity Log

Connected to database

Close