

# Operating System Requirements

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1. RentalPoint has been tested on Windows 2000, 2003, XP(PRO), Server 2008, Vista(Business/PRO/Ultimate), Server 2008 R2, Server 2012, Server 2012 R2, Windows 7, and Windows 8. Please note that XP Home and Vista Home versions are not supported for multi-user systems because they do not support domains. Please note: Any windows system that is no longer supported by windows is no longer supported by RentalPoint. You may also not be able to install an SQL server on a Home OS, or configure the ODBC tunnel required for running Crystal Reports. You have the most up to date service packs installed, and all Windows Updates should be up to date before installation starts.

## Small Business Server Warning:

There have been some severe performance problems with the Microsoft Small Business Server (SBS) edition of Windows, that means RentalPoint does not recommend its use. Nevertheless, it is possible to install RentalPoint on these systems, the performance, however will generally very poor. If you must install such a system, it is recommended that you contact RentalPoint for specific steps to remediate the performance issues on SBS.

## Exclusive to Windows OS:

RentalPoint cannot be installed on a Mac OS or Linux computer, but some of our customers are successfully using remote-desktop to connect from a Mac into a RentalPoint system from them.

## Exclusive to SQL Server:

Only Microsoft SQL Server databases are compatible, so you cannot use MySQL or any other SQL database.

5. If you are using Mac or Linux systems, you can locate a compatible RDC client that fully implements Microsoft's RDP protocol, such as 2X Client Lite

(on Mac), and that will allow you to connect to a Windows machine or a Terminal Server (Remote Desktop Services) machine with RentalPoint installed and use via a Remote Desktop session.

## 64 Bit Operating Systems

RentalPoint has been tested successfully on Windows 7 64 bit, and on Microsoft Server 2008 x64 and on later 64 bit systems. Note that there are multiple incompatible 64 bit architectures, and only the commonly used AMD64 or the widely used Intel Core families are compatible. The now mostly dead Itanium family of processors is not compatible. These days most Server operating systems are only available in 64 bit, and this is completely okay but you need to pay attention to installing the correct versions of MS SQL (64 bit) on 64-bit operating systems. In order to avail of Microsoft Word Add-ins for RentalPoint you must run a 32bit version of Word. This version has been tested and works on a 64bit operating system.