RentalPoint Initial Setup

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Once the installation is complete you'll want to prepare the software for first use by entering the initial data you require, such as operators, tax authorities, freight option etc...

Below are the items that you'll need to set up before you start entering orders, click on the links to view detailed instruction for each item.

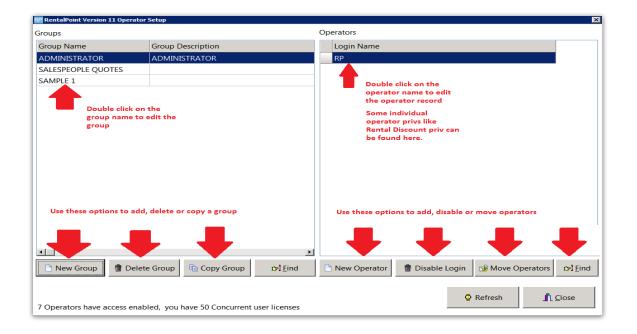
Operator & Operator Groups

Operator or user permissions within RentalPoint are managed via "Operator Groups". Simply create a group, grant access permissions for use of different RentalPoint features to the group, and add operators to the group. Group permissions apply to all operators within the group. You'll need to enter an operator for each person you want to track in the system (though you may want a general log-in for a shop computer for instance that will be used by several people).

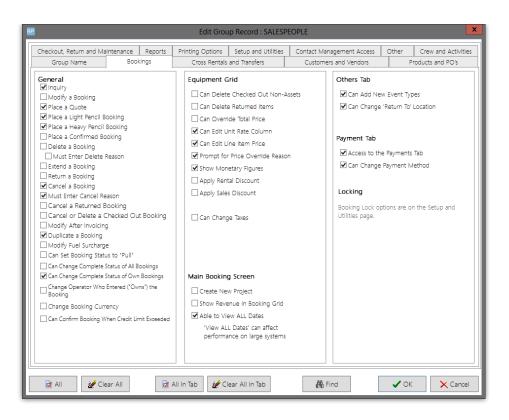
Managing Operator Groups

• To access operator setup go to Setup and click Operators.

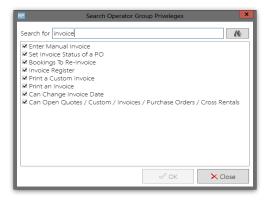
RP RentalPoint	11.1.4.6					
<u>A</u> ctions <u>R</u>	eports Cry	/s <u>t</u> al Re	ports A <u>s</u> sets	Set <u>u</u> p	Oth <u>e</u> rs <u>H</u> elp	
		.88		Op	perators	
	4			Sa	lespersons	
Bookings	New	Find	Open	Ta	x Authorities	
bookings				Lo	cations	- E
	Code		Company	Fre	eight	
<u>/_v_</u>	BRIST0001	16	Bristol-Myers	Tr	ucks	
Shortsgor				n-		



• Grant rights to the group by ticking the boxes in the appropriate tabs. Click **OK** to save your changes.



• If you can't find the privilege you're looking for, try the **Find** option. Type the privilege that you're looking for and hit enter. A list of related operator privileges displays. Tick the box beside the privilege you need and click **OK**.



Create/Edit Operators

Now that you have created operator groups you can add operators to the groups. Click 'New Operator'

RP	RentalPoint Versio	ersion 11 Operator Setup	x
Groups		Operators	
Group Name	Group Description	Login Name	
ADMINISTRATOR	ADMINISTRATOR	RP	
SALESPEOPLE QUOTES		SELL2	
SAMPLE 1			
<	>		
🗋 New Group The Delete	e Group 🕒 Copy Group 🕞 Eind	I New Operator The Disable Login Move Operators Bright	t
			_
		Refresh	
8 Operators have access enab	led, you have 9 Concurrent user licenses		

For each operator, you must specify a first and last name as well as user name and password so he or she may log into RentalPoint. You also must add the user to a group so he or she can have rights inherent to that group, throughout the system. As a default, the operator does not have access to anything.

Operator setup allows you to give an operator a default region and location. When he or she logs in, the main scope of RentalPoint is set to his or her default scope. Whether the operator is creating a booking or PO, viewing the schedule, or browsing the product tree, his or her scope is set to the default defined in the operator properties.

You may edit these details later by highlighting the operator and clicking Properties.

Use Disable Login to deny login rights to RentalPoint. Please note, once you have created an operator you cannot delete it, only disable it. This is for tracking purposes since a specific operator is linked to a booking.

RP		Add a New O	perator				x	
Operator Settings	Multi Location Operator	Groups						
GROUP : ADMINIST	RATOR		-					
First Name								
Last Name			Default Location	0 - Toro	onto	[S	ε -	
Group (default)	ADMINISTRATOR	•	Default Division	0 - Zero	D		•	
Login Name	RP		Default Salesperson	MYTEST	Г	Cri	×	
Password	RP		Default Project Manager			B	×	
			Email settings	Use Custo	m Email Se	ettings	~	
			Email Address	.com				
Must assign booking	to PO before saving		SMTP Address(Host)	smtp.gma	il.com			
Maximum PO Appro	val Amount	1,000,000.00	SMTP Port	465	SSL/TLS	SSL	-	
Maximum Cross Rent	tal Approval Amount	1,000,000.00	My smtp server requires authentication					
Maximum Rental Dis	scount %	50.000000	🖂 Send Test Email					
Maximum Sales Disc	count %	100.000000	🖂 Clear Stored P	assword				
Booking Product Tr	eeview Options		🖏 Copy from Company	email Setti	ngs			
 Open While Add Always Open 	ing and Editing		Copy from Location	Email Settin	igs			
○ Closed until user	opens it							
			System Administrator		✓			
			Disable Login					
L					🗸 ОК	🗙 Car	ncel	

Change Operator Password and defaults

Operators can change their password by using the utility in the Others main menu. Select Others, then Operator Options, then Change Password and Operator Defaults. Enter your old password, then enter the new password and save. You must restart RentalPoint for the password and setting changes to take effect

Administrators can control this utility by setting access rights in the Setup and Utilities tab of the operator privileges.

RP											RentalP
Actions Re	eports Crystal F	Reports Assets S	etup 🛛	Others Help							
		nn 🛌		Print Cycle billed							
	4		Import / Export +								
Bookings	New F	ind Open	Vie	Display Log Files	Display Log Files						
	Code	Company		Archiving			• m	e In	Date	Time	Booking Type
	MYTEST00018	mytest	_	Utilities •			•	7 Thu	2017-02-16	13:47	Rental
Shortages	MYTEST00025	mytest		· ·	Change Operator Ctrl+F3		Ctrl+F3 1:00 Mon 2017-02-20			12:00	Rental
	MYTEST00029	mytest		View Current Op Operator Reports		s	, ::0	1 Tue	2017-02-28	12:00	Rental Extended From : 000
	MYTEST00027	mytest		Open a Second C		Ctrl+Alt+O	7:0	0			Sale
Customers	MYTEST00028	mytest		Operator Options	;		•	Turn	off Outlook S	Securit	y Message →
	CHESABAR000	30 Chesapeake B	ar Asso	ciation Inc	Fri	2017-03-03	30	Automatic Column Resizing			
Products	MYTEST00024	MYTEST00024 mytest			Fri	2017-04-21	1(py Documents		
Froducts	BCUST00001	B Company			Tue	2017-04-25	08.0	Change Password and Operator Defaults			

RP	Edi	Operator Record : RP				x
Operator Settings	Multi Location Operator Groups					
First Name						
Last Name		Default Location	0 - Toro	onto	[Satelli	te▼
		Default Division	0 - Zero	D		-
Login Name	RP	Default Salesperson	MYTES	т	B	×
Enter Old Password		Default Project Manager			(C)	×
Enter New Password		Email settings	Use Custo	om Email Set	tings	<u>~</u>
		Email Address	rentp.ma	ndy@gmail.	com	
		SMTP Address(Host)	smtp.gma	il.com		
		SMTP Port	465	SSL/TLS	SSL	-
		☐ My smtp server require	es authentic	ation		
		🔂 Send Test	Email			
		📄 Clear Stored P	Password			
-Booking Product Tree	eview Options	😚 Copy from Company	y Email Settir	ngs		
Open While Addin	ng and Editing	🖏 Copy from Location	Email Settin	gs		
Always Open						
O Closed until user o	ppens n					—
				🗸 ОК	🗙 Ca	ncel

Operator Listing and Other Reports

This is a simple report that prints an alphabetical listing of operators and the group that they are assigned to.

To run this report select the Operator Listing Report from the others main menu.

RP										
Actions Re	ports Crystal Re	ports Assets S	etup Ot	hers Help						
		h 🚬		Print Cycle billed						
	- -		L	Import / Export	+					
Bookings	New Fin	id Open	Vie	Display Log Files	•					
	Code	Company		Archiving	۰ n	ne	In	Date	Time	Booking Ty
	MYTEST00018	ST00018 mytest		Utilities	•	47	Thu	2017-02-16	13:47	Rental
Shortages	MYTEST00025	, mytest		Change Operator Ctrl+F3		:00	Mon	2017-02-20	12:00	Rental
	MYTEST00029	mytest		View Current Operators						k
		· ·		Operator Reports		Operator Listing Report			Ĥ	
Customers	MYTEST00027			Open a Second Copy Ctrl+Alt+C)		Operator Group Privileges			
	MYTEST00028			Operator Options			Audit	Trail Genera	al	

Once selected, specify scopes and click OK.

RP Print Oper	ator Listing
Criteria	Print to Printer Screen Word Processor CSV
Select Group	✓ OK X Cancel

Multi-Location Security

When using the multi-location module, RentalPoint offers the ability to assign different access rights for the SAME operator at each location.

You'll need 'Setup Multi Location Operator Groups' privilege to use this functionality.

Group Nam	e Bookings Su	ub-Hires Transfers	Customers a	nd Vendors	Proc	ducts and PO	's Checkout, Return	and Maintenanc		
Reports	Printing Options	Setup and Utilities	Contact Man	agement Acc	cess	Other	Crew and Activities	Booking Scope		
Setup				Utilities						
🗹 Set up Pa	yment Terms			Format P	hone l	Numbers				
🗹 Set up Sa	lespersons			Re-load S	Stored	Procedures				
🗹 Set up Fr	eight			Account I	Export	t				
🗹 Set up Tr	ucks			Import A	ccoun	t Balances				
🗹 Set up Ro	ooms			🗹 Can Upgr	ade D	Data Files				
🗹 Set up Ta	x Authorities			🗹 Display L	og Fil	es				
🗹 Set up Di	visions			🗹 Import Fi	les					
🗹 Set up Cu	urrencies			Product S	etup	Utilities				
Change S	etup Parameters			Can Change Attachments Document Path						
🗆 Reset Par	ameters			Archive Old Data (Bookings, Documents, POs)						
🗹 Can Rem	ove Parameter Set	up Lock		Unarchive	e Bool	kings				
🗹 Set up Lo	ocations			Purge Old	d Data	a (Bookings, (Customers, Products)			
🗹 Can Disa	ble Login Access			🗹 Can Use 🛛	Excel (Query Builde	r			
🗹 Edit Ope	rator Access Privile	eges (this)		Can Use (Quick	oooks Online	Integration			
🗹 Set up Ex	pense Codes									
🗹 Set up M	iscellaneous Costs			Locking						
🗹 Set up Ca	ancellation Reason	S		Can Creat	te Adı	min Lock				
🗹 Setup Ac	tivities			Can Rem	ove A	dmin Lock		?		
🗹 Setup Μι	Iti Location Opera	ator Groups		Can Unlo	ck a B	ookina (whil	e being modified)	1		
🗹 Set up Ta	rget Margins					2.1	or Scanning in Checko	out		
✓ Set asset	stop date					_	or Scanning in Check			
				Log in						
				Can Chan	ge Pa	ssword				
					-	perator Defa	ults			
🗟 All	🚀 Clear All	🗟 All In Tab		r All In Tab		👫 Find	🗸 ОК	× Cancel		

RentalPoint Version 11 Operat	or Setup	
Groups		Operators
Group Name	Group Description	Login Name
ADMINISTRATOR	ADMINISTRATOR	RP
SALESPEOPLE QUOTES		
SAMPLE 1		THENDouble click on
FIRSTSet up your Operator Groups as normal		the operator you want to manage permissions for

P Edit Operator Record : F	P	
Operator Settings	Multi Location Operator Groups	For multi-location
Location	Group	systems only, you will see an extra tab
Toronto	ADMINISTRATOR	
New York	ADMINISTRATOR	Click the right hand
Florida	ADMINISTRATOR	corner of the box to
California	ADMINISTRATOR	get the drop down list of groups available
Texas	SAMPLE 1 SALESPEOPLE QUOTES	or groups available
London		

When using RentalPoint, Operator privileges will be applied on a location basis entirely dependent upon the location the user has selected.

	New Find	ports Assets Setup Others Help					Admin	Finar		Print	Refresh
	Code	Company	Out	Date	Time	In	Date	Time	Stat	Invoice No.	Prog
	BRIST00016	Bristol-Myers Squibb	Sun	26/04/2015	10:00	Tue	28/04/2015				Confi
ortages	BRIST00011	Bristol-Myers Squibb	Tue	28/04/2015	08:00	Wed	29/04/2015	09:00	BP	63	Confi
2	FISK00008	Fisker Automotive Corporate Office & Head	Tue	05/05/2015	15:50	Thu	07/05/2015	10:00	ON		Conf
r r l	FREE00008	Freescale Semiconductor Inc	Wed	06/05/2015	10:00	Thu	07/05/2015	10:00	BY	67	Conf
stomers	FREE00009	Freescale Semiconductor Inc	Mon	11/05/2015	10:00	Fri	15/05/2015	16:47	ON		Conf
Un I	FISK00010	Fisker Automotive Corporate Office & Head	Wed	20/05/2015	10:00	Wed	20/05/2015	10:00	BN		Conf
roducts	CANTOR00013	Cantor Fitzgerald, L.P.	Thu	11/06/2015	10:00	Fri	12/06/2015	10:00	BY	70	Conf
	CHESABAR00031	Chesapeake Bar Association Inc	Fri	26/06/2015	09:00	Tue	30/06/2015	18:00	BN		Conf
14	CHESABAR00032	Chesapeake Bar Association Inc	Sat	27/06/2015	09:00	Mon	29/06/2015	18:00	BN		Conf
/enues	CHESABAR00033	Chesapeake Bar Association Inc	Mon	29/06/2015	09:00	Tue	30/06/2015	18:00	BN		Conf
U U	MOMA100012	Museum of Modern Art	Mon	29/06/2015	09:00	Tue	30/06/201	Loca	tion		
	GOLDMAN00004	Goldman, Sachs & Co.	Wed	12/08/2015	08:00	Sun	16/08/201	0 - T	oront	0	
chedule	✓ ⊂ Sequence ——	T Scope					All di	1 - New York 2 - Florida			
erdue	· · · · · · · · · · · · · · · · · · ·	t Date and Time Quotes Light Pencil Sales Pull			skedChoose your location			4 - Texas 5 - London 6 - Toronto Ritz Carlton 7 - Toronto Hilton 8 - NY Courtyard Newark Downtov			
minders n 30 MIN		Plot Sheet Projects							a.	Filter on this	location

Freight

The freight section allows for setup of the various pickup/delivery options offered to clients when booking equipment & services. Shipping costs are calculated against a base rate where the weight of the equipment on the booking can also be considered.

Setup Freight

Click on the Freight option in the setup menu.

A freight setup window will display where you can enter multiple freight options. RentalPoint allows you to have several services for the one freight type. For example, you may ship using a local courier, so you would enter 'Local' in the description column. The local courier may have different options such as 'Regular', 'Express' or 'Overnight'. Each of these options can be added as a different line in the freight setup. When you select the freight in the booking, the options will be merged together, so you don't see duplicates. This approach provides operators the option of selecting different freight options for different scenarios such as:

- Addressing multiple distances traveled
- Having preferred rates for customers
- Varying levels of priority in shipping

There are several rates that can be set according to weight loaded onto the truck. If weight figures have been entered for your products, RentalPoint will calculate the weight of the booking being loaded onto the truck. Thresholds can be set to charge varying rates based on how much weight is being loaded onto the truck. This option, combined with multiple services gives considerable flexibility in charging for freight.

- Base Rate is used to calculate freight charge up to maximum weight entered
 - with a base rate of 7.5 up with a maximum weight of 10Kg freight will be calculated at \$75
- Rate Per Unit (RPU) will add an additional charge for each unit above the maximum weight to the next weight threshold

There are also freight defaults that can be specified. When a new booking is created, the defaults will come from here.

Please note, once you have created a Freight item you can rename it but not delete it.

R <i>P</i>						Setup Freigh	t	– – X
#	Description	Service	Our truc	Zone	ase rate	Location		
1	UPS	Air Next Day	No	0	0.00	All Locations		
2	Irish Air	Road	No	0	0.00	All Locations		
3	English Air	Air	No	0	0.00	All Locations		
4	Box Truck	Road	Yes	0	75.00	All Locations		
5	Van	Road	Yes	0	25.00	All Locations		
6	Van	Rail	No	0	0.00	All Locations		
7	The Customer	UPS	No	0	0.00	All Locations		
8	The Customer	Truck	No	0	0.00	All Locations		
9	MYTEST	Testing the ler	No	0	0.00	All Locations		
10	abcdefghijklmn	test	No	0	0.00	All Locations		
11	The Customer	Rail	No	0	0.00	All Locations		
In a insei		tem freight op cord and assig	tions are	assigr e desi		pecific Location. Once these freight options ion. The default freight method can be set f	have been used you will not be permitted to change the rom the Setup> Locations area.	Location of them. You will need to
0	Enable Default B Del via "We De Delivery via cus Return via "We Return via custo	liver" is default stomer is defau Pickup" is defa	t Ilt iult					
								✓ OK X Cancel

Now that freights have been added to the system they can be selected from the venue tab. Depending on the selection of delivery and return options, the venue tab will calculate the freight charge and update the freight charge on the equipment tab.

P						Modify bool	king		
Out 03/28/18	0900 In 03/29/18	1800 MYT	EST00069	Location	Toronto	•			
Customer	Calendar	Equipment	Crew	Venu	Je Notes	Payments	Attachments	Other Details	Status
		Service		Zone	Our number	Total Weight			
UPS	•	Air Next Day		▼ 0 ▲	○ Their number	43.42560 lbs			
Return via	<u> </u>	Service		Zone	Our number	Total Volume			
Customer	•			▼ 0 ◄	\odot Their number	34.15260 Cubic fee	et		
						Insurance Value			
						2,45	1.00		
Out 03/28/18 0 Customer Delivery via UPS Return via									
Installation	n Instructions								
	_								
		,							
	_ ▼								
Room	Freight	Floorplan							

Multi Location Freight

Setting up freight options in a multi location system is slightly different then a single location system. When using the multi location module, you'll notice a new column in the freight setup named Location. You can set freights to all locations or a specific location.

To set freight defaults you'll need to go to Setup, then Locations. At the far right end of the grid there are defaults for delivery and return.

Company # SMTP Address SMTP Port SMTP Encryption Default Delivery Default Return Template Directory Image: Company # SMTP Address SMTP Port SMTP Encryption Default Delivery Default Return Template Directory Image: Company # SMTP Address SMTP Image: Company # Not used We Deliver We Pickup E:\Customer Data\Sweetwater\Template Image: Company # SMTP Image: Company # Not used Image: Company # SMTP Ima	plates
Not used Not used Not used Not used Not used Not used	plates
Not used Not Not used Not	
Not used	
Notused	
Notuscu	
Not used	
Not used We Deliver We Pickup	
Not used	

When creating a booking, PO, cross rental or transfer, the freight options will display based on the location selected.

Tax Authorities

The Tax Authorities section of RentalPoint helps you maintain all the taxes used throughout the system. Please do not change the values of tax Exempt. If a customer is not charged tax, this is the only tax authority you can use.



Divisions

Divisions are useful to distribute and track revenue in different departments. For instance if you have a sound department and a lighting department specifying a division on bookings will allows reporting on a specific department.

Revenue Separation

Divisions are used to separate income from bookings into a specified division or department of a company. A division is selected at the booking level. When a booking is invoiced, the invoice uses the division from the booking. When the invoice is paid, the payment uses the division from the invoice that it is applied to. Using divisions does not affect the booking in any way, it only affects reports and accounting activities after the booking is invoiced. Reports in RentalPoint, such as statements and account receivables, sort revenue by division. Divisions are not mandatory and are only something to be considered if you require more organized income separation.

To create divisions click the Division option within the setup menu. *Once a division is saved in the system it can be edited but not removed.*

A setup window displays with a blank list. To add more divisions click Add New. Once the desired divisions are added, they will be displayed. RentalPoint will need to be restarted for the settings to take effect. The divisions will be available in bookings under the Other Details tab.

RP	Setup Divisions	×
#	Division Name	
0	Sheration Hotel Gold Coast	
1	Bankstown office	
2	Production Dept.	
3	Driveway rental Dept.	
		Add New

To use divisions you'll need to enable accounts parameter #24.

	Configure Division Settings
Revenue Separ	ation For Divisions
If enabled, reve	enue can be separated among the different divisions in a company.
Division Default	S
No Defaults	
O Division Ove	rride
	to use divisions to separate bookings or organize customers but not revenue. This bookings at a default division to keep all revenue at one division.
0 - Sheration	Hotel Gold Cc 🗸
O Customers H	ave Default Division
	omers can be assigned to a division. This parameter will also affect; Manual AR Aged Analysis Report, AR Audit Report, Cash Receipts Report and Revenue
	✓ OK × Cancel

Customers have default division

If you want certain customers to have a default division so that any bookings for that customer will automatically have the correct division selected you can enable **accounts parameter #30**. Additionally any **pre-payments** entered for the customer will be allocated to the customer's division before being assigned to a specific invoice when the payment will be applied to the division the invoice was generated for.

You can then select a division for each customer on the **Others** tab of customer properties. This division will then be filled in for any new booking entered for the customer.

			Customer Mai	ntenance				
Address Financials	Credit Card	Others	Notes	Field	ls Attachments			
Industry Type	EVENTS	•		Purchase Order Number Required				
Industry Description	Event Pla	anning Com	ipany	Customer Has Custom Template Lis				
Campaign / Source								
Division	2 - Prod	luction Dep	t.					
		ation Hotel stown offic	Gold Coast e					
Customer Number	2 - Prod	uction Dep	t.	hly as an interface to certain accounting s				
Last Booking No.	3 - Drive	eway rental	Dept.					
1				5				

To add a "Division" filter to the main booking window In the main setup window, click on "Custom viewing", then check "Division" as below -

R.P.				
Booking Grid	User Interface	Customer Information	Venue Information	
✓ Invoice #		Venue	Booking Type	Date Added
Confirm Da	ite 🗆	Crew Status	Original Operator	Event Type
□ PO #		Salesperson	🗹 Division 🛛 🧲	
Invoiced St	atus 🔽	Revenue	Project Manager	

This will then add a filter to the main booking window so you can filter on division, as below -

	ADVENT00001	Adventure	Tours and hol	idays		Mon	23/01/2017	09:0
±	BRID3600001	Tue	14/02/2017	09:0				
ule	AVBRIDG00004	Audio Visu	al Bridges Dat	ta Systems Inc		Sun	19/03/2017	09:0
	DELO6100001	Deloitte &	Touche			Tue	4/07/2017	08:0
	3M-CAN00007	3M CANA	DA PTY LTD			Tue	25/07/2017	00:0
e	DOME10200001	Dome Ligh	nts Australia			Sat	16/09/2017	09:0
rs	Sequence Out Date and T	īme 💌	Scope ✓ Quotes	Rental	Booked	✓ Invoice	ed .	
		ïme 🔻	 ✓ Quotes ✓ Light Pencil ✓ Heavy Pencil 	Sales Sub rental	✓ Pull ✓ Out	 ✓ Invoice ✓ Uninvo ✓ Compl 	iced	
5	Sequence Out Date and T	ïme ▼	 ✓ Quotes ✓ Light Pencil 	✓ Sales	Pull	✓ Uninvo	biced ete	
ors	Sequence Out Date and T	ime •	 ✓ Quotes ✓ Light Pencil ✓ Heavy Pencil ✓ Confirmed 	Sales Sub rental	✓ Pull ✓ Out	✓ Uninvo ✓ Compl	ete o View	ive
cts	Sequence Out Date and T	ime •	 ✓ Quotes ✓ Light Pencil ✓ Heavy Pencil ✓ Confirmed ✓ Cancelled 	Sales Sub rental LT rental Transfers All Divisions ts	 ✓ Pull ✓ Out ✓ Returned 	 ✓ Uninvo ✓ Compl ✓ Data to ④ Curr 	ete o View	ive

Revenue Report By Division

RP	Revenue Report ×
Customer	
O Customer	
Salesperson	
○ Salesperson	
Show	
○ Show	
Source/Campaign	
O Source/Campaign	•
Location Scope O All	
	•
Division	
All Divisions	
All Divisions	
0 - Sheration Hotel Gold C	Coast
1 - Bankstown office 2 - Head office	
3 - Driveway rental Dept.	

Profit Analysis Report

P	Profit Analysis Report										
Step 1. Select a Major Scope	Step 2. Select Additional Options										
Set	Date Scope										
○ All Bookings	All Dates										
○ List of Bookings	 Selected Dates (WH Out Date) 										
○ Customer	Start Date (inclusive) 28/12/2016										
O Industry Type	Faid Date (audurius)										
○ Project	11/01/2017										
O Project Manager	Jan Feb Mar Apr May Jun Jul Aug Sept Oct Nov Dec										
○ Salesperson											
○ Showname	Default Standard Operating Cost % Booking Status Scope										
Division	0.00 O										
O Event Type	Sub rental Cost Estimate O Selected Status										
	Use Actual Values										
O Source / Campaign	Use Estimated Value Below:										
Division	Ose Estimated Value Below. Heavy Pencil O.00 Confirmed										
2 - Production Dept.	Confirmed										
0 - Sheration Hotel Gold Coast	PO/Sub rental Value to Use:										
1 - Bankstown office	Gross (includes taxes)										
2 - Production Dept. 3 - Driveway rental Dept.	O Net (excludes taxes) Print Report Sections Tabular Data										
	Single line per booking										

Trucks

In this area you can set up your company trucks as well as their weight and size capacities. RentalPoint uses the trucks you set up when scheduling a delivery or pickup. When scheduling bookings on a truck, the associated license plate and expiry date displays on screen. The system notifies users if a plate is expired at time of scheduling.

Please note, once you have created a Truck you can rename it but not delete it.



Public Holidays

The system warns an operator if a booking is scheduled for delivery or return on any of the Public Holidays setup in the system. Bookings may still be processed but the system only issues a warning. Operational Parameter #42 must be enabled.

Public Holidays can be customized based on your requirements. These holidays may affect bookings, labour, equipment delivery and equipment pickup. The system will not prevent you from performing your normal actions. However, if Operational Parameter #42 is enabled (Warn if Public Holiday on Delivery), then the system will warn the operator that they are scheduling a booking that overlaps a holiday. The system will also display holidays in green in the plot sheet.

To configure public holidays in RentalPoint click the Public Holidays option in the setup menu. Once selected, you will be prompted with a window in which you can enter any day as a holiday. Since holidays can fall on different days from year to year the system requires that you enter an exact date the holiday falls on year by year.

RP	Setup Public Holiday	/S	X
Date	Description [35]	Location	
7-1-2017	Canada Day	All Locations	
			ew <u>I</u> Close

Please note, once you have created a holiday you can rename it and change the details but you may not delete it.

Pricing

Parameters



Price Factor Tables and Price Sets



Multi Rate



Show Line Item Days in Booking

Enabling this option will allow the number of days to be modified for each line as needed.

The days entered will either be the "days using" or the "days charged" depending on the pricing scheme you are using. Days using will only permit the entry of full days while days charged will allow fractions of a day. The following pricing schemes are compatible with the line item days option. Default pricing (First day rate / weekly rate / long term rate) First day / extra day Price factor tables Flat days charged Can be enabled from the price factor table area or pricing parameter #33.

Parameter Notes Show Line Item Days in Booking		
This option displays a days column in the equipment grid of a booking. edit each item and modifiy the days to a custom charge.	Users can	
This option is compatible with the following pricing schemes: - Default pricing (first day rate / weekly rate / long term rate) - First day / Extra day	RP Enter Value	×
First day / Extra day Price factor tables Flat Days charged (Note : days will be the days charged in this case)	Show Line Item Days in Booking	
	● Yes	ОК
	○ No × Ca	ancel
22 Out 06/15/18 0900 In 06/16/18 1800 MYTEST00054 Location 0 - Toronto	Modify booking	✓ Save

0	ut 06/15/18 0	0900 In 06/16	/18 1800 MYTE	ST00054	Location 0 -	Toronto	-										🖌 Sav	e	× (Can
Cu	ustomer	Calendar	Equipment	Crew	Venue	Notes		Payments	Attack	nments C	Other Details	Status	Not In Use (3)							
	Þ	2	6	3		2		ŀF	*	¥				_		╇		u _t u	R) (¢,
	Code		Description						Quantity	Ava	il Short	*Cross renta	Prep Qty	Quick T/A	Unit Rate	Days	Price S	stat	С	w
v	1																			C
۲	EON510		10" Powered Spea	ker - JBL TI	EST				1	WMut	e	C	0	0	45.00	0	45.00 5	ing	•	
	B0602		5' Section - 37.5lbs						1	3	0 0	C	0	0	50.00	0	50.00	ing	•	•
Ŷ	:		test Out:06/15/	18 @ 09:0	0 ln:06/16/18 @	18:00 Days :	1									1	1	neading		
٠	MSR100		8" Powered Speak	er - Yamah	a MSR100				1	0	ĸ	1	0	0	10.00	0	10.00 A	AIRPUSHO		
	B0702		5' Section - 35lbs.						1	2	5 0	C	0	0	0.00	0	0.00	ing		V
	LES3		Install product						1	21	2 0	*5.39	0	0	8.75		8.75 9	inas	•	•

Effective in v11.1.8 and higher

- 1. Pricing #3 Charge For Sundays. If Price Factor Tables are enabled, then the user can decide if they want the first Sunday free or all Sundays free.
- 2. Pricing #3 will now apply to Pricing #55 Multi Rate Pricing Scheme.

Payment Terms/Customer Account Type

Payment Terms configure the payment intervals for customer accounts. Once created, payment terms can be used for any customer or booking. RentalPoint offers a default setup of 4 account types:

- Cash on delivery
- Cash on return
- 7/14 day account
- 30 day account

If these terms are not to your requirements, click the Payment Terms option in the setup menu to add your own custom terms.

Setup	Others Help		
Op	perators		
Sa	lespersons		
Ta	x Authorities		
Lo	cations		
Fr	eight		
Tru	ucks		
Cu	Currencies		
Pu	ıblic Holidays		
Da	ita Folder		
Pa	yment Terms		
Co	ontact Management		

RP		Setup Payment Terms	X	
No.	Payment Term Name	Days Net	Cash Only	
0	Cash on delivery	0		
1	Cash on return	0	Account	
2	7/14 day account	7		
3	30 day account	30		
4	30 Day Project Account	30		
<	.dd		> Save X Cancel	
nce the Term and the Days Net have been added, click either Cash Only OR				

Account , then click Save.

You'll need to log out of RentalPoint and back in again before seeing the new payment terms in the Financials tab of a customer record.

Once you've created a Payment Term you can rename it and change the details (i.e. days Net or Cash Only/Account) but you cannot delete it.

The payment term is used against the customer account type when setting up customer details

		Customer Mair	ntenance	X		
Address Financia	als Others Notes	Fields	Attachments			
Credit Status		Account Balances				
Credit Limit		250.00	Current	0.00		
Account Type * Cash on delivery		30 days	0.00			
Allow/Stop	Allow/Stop Allow credit		60 days	0.00		
Payment Method			90 days+	0.00		
			Total Outstanding	0.00		
Tax Details Exempt No.			Last Payment			
Rental Tax Exem	pt		Date	1-1-1980		
Tax Authority #1	MCTD Surchrg	•	Amount	0.00		
Tax Authority #2	Exempt	•				
	ing a Project, taxes from the cu		Invoices and Payments			
invoiced will overri bookings within the	de any and all taxes entered or	n the	Other Information			
bookings within the	e Projeci.		Rental Price Set Customer Pays			
			Standard price			
Payment Terms for N	Payment Terms for Multiple Invoicing			ays Retail 🔻		
		•	Rental discount rate %	0.00000		
Account Manager						
		•				
Payments in the last 30 days			Damage waiver	None 🔻		
	0.00			Θ		
迁 Ne <u>w</u>	近 New 逝 Edit 圖 Delete ✓ Save and Close ✓ Save ✗ Cancel					

Payment Terms can also be set on a per booking basis if required.

RP								Modify booking
Out 06/15/18 0	900 In 06/16/18	1800 MYTES	ST00054 Loca	tion 0 - Toronto	-			
Customer	Calendar	Equipment	Crew	Venue N	Notes	Payments	Attachments	Other Details S
Payment								
Payment Terr	ms							
30 day acco	ount	<u> </u>						
Payment Opt	ions							
Prompt for P	ayment on Invoid	cing 👻						
Payment Met		Surcharge % 0.00						
Terms for Mult	tiple Stage Invoid	ing	Balance	NC 5			D 1	
			Total Price	Minus Pre-pay			Balance	
<none></none>	▼ (Default	376.	10 0).00 🧶 Enter	r a Pre-payment		376.10

Miscellaneous Costs



The options below only apply to systems with the Multi-location module

Locations

This area allows you to set up different locations for your company. Locations are useful to track inventory, revenue and bookings. Click Add New to add a new location to your company. To set up a main office for your company highlight the location that you would like to use and click Main Office.



Regions Setup

Used in conjunction with Locations, regions are used to group specific locations together. A company with 4 locations, 2 in Eastern Timezone and 2 Pacific Timezone, might create an Eastern and Pacific region, then slot the relevant locations under each region.

To use the regions functionality it must first be enabled. Go to the Parameters option of the setup menu. Open Operational #174 - Enable Region Support. Set this to Yes and restart RentalPoint.

Once you have restarted RentalPoint, the option for adding regions will be enabled. When RentalPoint is run again you will notice a region scope option at the bottom as well as a new option under the setup menu that allows you to configure regions.

Ţ	List Plot Sheet	Projects		
	erator cheryl	C Salesperson	C Project Manager	

To configure the regions, select the Regions option from the setup menu. By default the system

will create a region for you, you can change the name to make it more descriptive. Once a Region has been added to the system it can be renamed but not deleted.

📰 Se	etup Regions	_	X
Regio	ion # Region Name		
0	North		
1	East		
2	South		
3	West		
26		1	
		🕒 Add 🛛 🖌 Sa	ve 🗙 Cancel

After entering Regions, go into Setup Locations and assign each of your locations to a Region.

Please note, once a Region has been created, you can rename it but not delete it. Bookings and other information in the system will still be linked to the region for reporting information.

Scope and Searching

The secondary scope in RentalPoint can also be sorted by regions. If you select a region from the secondary scope, any bookings that are assigned to that region, or to the locations in that region, are displayed. The secondary scope applies to other areas of RentalPoint, including the Shortages List, Products, and Purchase Orders.

When creating a booking, you can select a region from the list. Only the locations associated with that region display in the location drop down list.

Equipment Availability

Searching for equipment based on a region is quick and easy. Enabling Operational Parameter #127 – Equipment Search Location Sensitive displays an extra search tab in the equipment grid of the booking. Select the region, then continue entering your equipment as normal. Availability is based on location but the tree view and the search are based on the quantities in the region.

Technicians

When entering a technician, the region in which they work can be specified. Then when a booking is created only those technicians that work in the region specified in the booking can be selected.

Custom Printing

When printing custom templates throughout the system, you can specify region specific templates. For example, your Eastern region may have different printouts then your Western region. Using the custom printing option, you can easily organize your templates, so the Eastern region does not accidentally use a Western region template.

Reports

Several reports in the system, such as the Booking Cross Section, Invoice Register and Revenue Report can be sorted by regions, making accounting duties much more simplified.